# Netgear AirCard® AC771S Enterprise Tool Instructions

## Scope

This document provides instructions for enabling/disabling the following features on the Netgear AirCard® AC771S hot spot, which may be a requirement of some enterprises and IT managers:

- TRU-Install (automatic driver installation)

## What is TRU-Install?

With the TRU-Install feature, the drivers required to use the modem are installed before the device fully enumerates as a modem. This feature provides automatic installation of drivers directly from the device, without the need for an installation CD or access to the Internet. This is the default mode.

The first time you connect a TRU-Install-enabled mobile hotspot to your Windows or Mac computer through the USB cable, the device detects that software installation is required and automatically installs the drivers. On subsequent connections, the presence of the drivers is detected, and no further software/driver installation is required.

Some enterprises or IT managers may require that drivers be pre-installed and do not allow such new software installations to take place. Disabling this feature allows them to better control what software is installed on their systems.

## Implications of disabling TRU-Install

If TRU-Install is disabled, the drivers for the device must be installed on the computer before the AirCard® device can be used via the USB cable.

Since users typically do not have administrative rights and thus cannot install software, the IT manager will need to distribute the drivers to all the computers in the company. To do this, use the standard Software Management Systems to install the driver installation files directly (this is the same file that TRU-Install installs).

You can obtain the driver installer from the Netgear support site http://support.netgear.com/product/AirCard+771S+(Sprint) and run it directly on your system. For fully silent installation, please use the /S switch:

```
AC771SDrivers.exe /S
```

# Instructions

1. Search for and download the following files from the Netgear support site (support.netgear.com) and save them to the host PC.
   - **tru_install_disable.exe**
   - **tru_install_enable.exe**
   - **ip_pass_thru_disable.exe**
   - **ip_pass_thru_enable.exe**
2. Connect the AirCard® device to the host PC using a USB port and make sure that your drivers are installed and the device is recognized by your system.
   a. If you have not previously installed the device on your system, you will prompted by the Tru-Install feature to install drivers and you will notice the driver installation progress indicator in the system tray of the host PC.
3. To enable or disable a feature, double-click on the applicable executable (for example: **tru_install_disable.exe)**. Allow the program to run by clicking Yes if prompted as noted below:

4. A window will appear and show the update process.

5. The executable will automatically exit and then reset the modem after running.
6. If you want to re-enable the feature, run the “enable” file (example: **tru_install_enable.exe)**

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## Revision history

| Version | Summary of changes |
|---|---|
| **1.0** | Initial release – 7/25/2013 |
| **1.1** | Add silent driver installation and support site link – 7/31/2013 |